

Hello!

Welcome to the Lakeview Hotel Motel.

We hope you enjoy your stay with us.

We've got everything you need to know about the Motel, the Hotel and information about our local area right here.

We are here to help you. Please don't hesitate to call reception or come down for our main bar for a chat between 10am-10pm.

Check out is at 10am. If you would like a late check out please arrange with reception.

Hotel Services

Now for the fun stuff!

MAIN BAR

Our newly renovated bar is a great spot for locals and drifters, young and old. We hope to see you for a cold drink and a chat! Join us for Happy Hour Monday to Friday 4-6pm & on Saturday & Sunday 4-5pm.

Hotel Hours

Monday - Saturday 10am - 12am Sunday 10am - 10pm

Phone

02 4256 1822

Web

Click Here



Check out what's on here

DINER

Wednesday-Sunday from 11:30am - 3pm and 5pm - 9pm



Check our menu here!

KENO & TAB

Located in our main bar are self-serve terminals and, of course, our friendly staff are here to assist.

RETAIL LIQUOR

As a member of Liquor Stax retail chain, we offer a wide range of beer, wine and spirits. Our knowledgeable staff will be able to help you with your requirements. Please see our specials instore weekly. Open until 10pm most nights.

PUT IT ON MY TAB!

Bar and Diner accounts can be set up, but a valid credit card must be provided for payment upon checkout. Chat to our friendly team to set this up.

Local Stuff

RETAIL PARK

A variety of specialty stores including Woolworths, Hungry Jacks, Red Rooster & Anytime Fitness.

CENTRAL AVENUE

A variety of local stores including news agency, banks, pharmacy, take away foods, cafes, bakery, IGA & Foodworks.

STOCKLAND SHOPPING MALL & EVENT CINEMA

Stockland Shellharbour is one of the largest shopping center's in the Illawarra area.

SHELLHARBOUR VISITOR INFORMATION CENTRE

Call the tourism office on 4221 6169 or visit their website <u>www.visitshellharbour.com.au</u>

Fun Stuff

VISITORS GUIDE

PLEASE SEE SHELLHARBOUR VISITOR GUIDE FOR INFORMATION www.visitshellharbour.com.au/visitor-guide



Jamberoo Action Park www.jamberoo.net



South Coast Leisure Times www.southcoastleisuretimes.com.au



Seacliff Bridge www.grandpacificdrive.com.au

Hotel Services

Even more fun stuff ...

AIR-CONDITIONING

All rooms are fitted with a heating and cooling system with individual thermostat controls for your comfort. Please allow 20 minutes between adjustments for a change in temperature. Please turn off the unit upon departure or if you leave the room.

BABY COTS & TRUNDLE BEDS

Additional bedding can be provided on request depending on availability at a rate of \$15 per night.

CHECK OUT

Our check out time is 10am. If you wish to extend your stay then payment may be required. Please advise reception prior to 11am on the extendable day.

KEYS

Please leave your key locked in your room at checkout. Any lost keys will incur a \$100 charge as the lock will need to be changed.

LAUNDRY

Laundry service is available daily at \$10 per load and payable in advance. You can collect a bag from reception for next day delivery to your room.

HOUSEKEEPING

Room Servicing is available daily. If you have the "do not disturb" sign on your door your room will not be serviced. If any personal items are left on your bed, your bed will not be remade. Please let reception know if you require any fresh linen or any additional amenities.

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If you find anything in your room that is not in working order please contact reception or a member of staff.

MEDICAL

The closest Medical Centre is located 700m from the hotel at 2-6 College Road, Oak Flats or alternately Shellharbour Hospital is located 1.8km away on Captain Cook Dr Barrack Heights.

PETS

With the exception of Guide Dogs, we regret that due to health regulations, pets are not permitted in rooms.

Hotel Services

But wait, there's more!

NOISE

We get it, staying in a motel is fun. We kindly ask to respect other guest. This means no yelling, loud music or slamming doors. We don't want to ask you to leave for getting too rowdy.

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SECURITY

We ask you to lock your doors when you aren't in your rooms. We accept no responsibility for any loss. If you would like any valuables stored in a safe place, please don't hesitate to ask reception.

TAXIS

Are available through Wollongong Radio Cabs 4254 2111.

Safety Procedure Emergency

This bit is important!

Guestrooms are fitted with smoke detectors. Fire hose reels and fire extinguishers are also strategically located throughout the hotel & on the outside of the building.

Check the exits/fire escape plan: Coping with a hotel fire begins right after check-in. When you get to your room, take a few moments to investigate possible escape route.

Note the location of fire extinguishers and fire hoses.

Be sure you know how to use them. You may have to activate them in the dark or dense smoke.

If you discover a fire in your room, immediately report it to Reception/Manager on duty.

Only try to put the fire out if you're sure you can handle it. If you are at all in doubt, leave your room and close the door and proceed to the evacuation point in the South East corner of the car park.

CALL POLICE, FIRE or AMBULANCE FOR ANY EMERGENCY ON 000 or Local Police on 02 4232 5599



Important Bits

Let's run through the unsexy stuff

CONDITIONS OF BAILMENT

- 1. This establishment shall not be liable to any guest or invitee of a guest for any loss, damage or destruction to any personal property brought onto these premises by the said guest or invitee unless such loss, damage or destruction was the deliberate or negligent act of the proprietor or licensee of these premises, or its authorized agents and employees or the property had been deposited in their safe custody.
- 2. Without limiting the forgoing, personal property shall include money, jewellery and other personal effects, and motor vehicles parked on the premises.
- 3. When a guest registers at the reception or an invitee of a guest proceeds beyond that point, they shall be deemed to have agreed to the bound of these conditions.

RULES OF THE HOUSE

- 1. Guests and Invitees of guests are expected to behave in a manner which is conducive to the safety, comfort and convenience of other guests.
- 2. A breach of any House Rule may result in the summary eviction of the offender at the discretion of the manager.
- 3. A breach of House Rules includes:
 - a. Noisy, offensive and/or unruly behavior.
 - b. Damage to or destruction of property.
 - c. Improper or unseemly conduct or any act or omission which in the opinion of the manager, adversely effects or brings discredit upon the manager, owner or other guests.

Smoking is prohibited inside all of our rooms

Ashtrays are located outside of your room. Please respect other guests when smoking outside of your room.

Failure to comply will incur a cleaning fee of \$200.

